

# NAPSA at NPE

Memphis, TN,  
February 14 – 18, 2012

## Tuesday, February 14, 2012

1:00pm – 5:00pm Board of Directors Meeting

## Wednesday, February 15, 2012

9:00am – 12:00pm Board of Directors Meeting

1:00pm - 2:30pm Rely on "Systems" to Improve Sweeping Profit & Operations

## Thursday, February 16, 2012

9:00am – 12:00pm "Best Practices" for Contract Sweepers

3:00pm - 5:00pm Network Night on the Exhibit Floor

5:30pm - 6:15pm NAPSA Membership Business Meeting

7:00pm - 9:00pm Sweepers Night Out

## Friday, February 17, 2012

9:00am – 12:00pm NAPSA Keynote Workshop

Creating a High Performance Culture:  
How to Engage & Energize Your Employees

Sponsored by:



NAPSA CSC Luncheon

Sweepers Roundtable

## Saturday, February 18, 2012

8:00am – 9:30am The Game Plan for Building and Sustaining Family Business Success

10:00am – 11:30am Selling is a Process, NOT an Art.....  
Here's How to Do It

