



JANUARY 29 - FEBRUARY 1, 2020, NASHVILLE

NAPSA
At NPE2020



2020 Schedule of Sweeper Events

Wednesday, January 29, 2020

- 1:00 PM **FREE NAPSA Session**..... A05
Non-Competes, Non-Disclosures and Exit Strategies beyond 2020 – Steve Leone
- 3:00 PM **FREE NAPSA Session**..... A08
Not at Fault Vehicle Accident Recovery – Brian Ludlow
- 4:30 PM Preview Night..... Booth 432

Thursday, January 30, 2020

- 9:30 AM **Best Practices - NAPSA DISCOUNT** W08
Pete Phillips - Moderator
Navigating 3rd Party Provider Waters (including getting paid!) – Jay Presutti and Cole Watts
Route Optimization and Employee Scheduling – Matt Andrews
Leadership: Dictator or held hostage by employees – Loring Dunton
Streamlining Operations and Processes (Complaints, management, scheduling, QC and technology) – Chris Dick
Quality Control Management – Nikki Kryston
Getting Safety Messages Across – Chris Griffin and Gabe Vitale
Key Performance Indicators: Not just for banking – Lee Miller and Ken Lindsey
Deposition Skills – Mark Carter
- 11 - 5 PM Exhibits..... Booth 432
- 2:00 PM Key Managers Group..... Room 214
- 3:00 PM Sweeping Chicks..... Room 214
- 4:45 PM Roundtable Discussion
- 6:30 PM **Sweepers Night Out**
 Omni Hotel Kitchen Notes
 250 Fifth Ave, S, Nashville, TN



Friday, January 31, 2020

- 9:00-Noon **Keynote Speaker – NAPSA DISCOUNT** W11
Practical and Sustainable Way to Build a High Performing Culture – David Freeman
Thanks to TMEI for their sponsorship of the keynote speaker.
- 11:00 PM Exhibits Booth 432
- 12:15 PM Annual Meeting..... Room 214
- 4:45 PM Roundtable Discussion

Saturday, February 1, 2020

- 8:00 AM **FREE NAPSA Session** D04
Guidelines for Preventive Sweeper Maintenance – Costas Cordonis
- 10:00 AM **NAPSA DISCOUNT** D09
Contractual Liability/Risk Transfer – Scott Cerosky